

4. DIRECT CREDIT DETAILS

Please tick this box if you would like these account details to be saved for all future claims.

Financial Institution Name	Account Name
<input type="text"/>	<input type="text"/>
BSB Number	Account Number
<input type="text"/>	<input type="text"/>

5. CHANGE OF CONTACT DETAILS (only complete if your address has changed)

Please tick this box if you would like this address recorded permanently on your membership.

Street Address	<input type="text"/>		
Suburb	State	Postcode	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Postal Address	<input type="text"/>		
Suburb	State	Postcode	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
Email Address	<input type="text"/>		
Home Phone Number	Mobile Number		
<input type="text"/>	<input type="text"/>		

6. CLAIM YOUR WAY

There are a number of ways you can claim for your extras services: On-the-spot (at your provider's place of business) by swiping your Membership Card; online claiming through Online Member Services; email or post -

Online: territoryhealth.com.au

Email: info@territoryhealth.com.au

Post: GPO Box 1265 Darwin NT 0801

We can deposit your benefits straight into your financial institution account. We will endeavour to have your claim processed within 3-5 business days of receipt of the claim.

7. INSTRUCTIONS

Original receipts/accounts must accompany all claim forms. They should be fully itemised including the patient's name, and the name, address and details of the provider. Benefits are only paid on claims that are less than two years old (24 months).

8. ONLINE MEMBER SERVICES

By using the website territoryhealth.com.au you can access all of your membership details and benefit availability, 24/7. The 'Login' icon is located in the top right hand corner of the screen. Once you have registered using your membership number and your choice of password, click on the login tab and enter your membership number and password. Now you're ready to go!

Below are some of the things you can do by using Online Member Services:

- View claims history
- View /Print tax statement
- Change personal details
- Change contact details
- Add a new person
- View benefit limits
- Add student dependant
- Change level of cover details
- Update Medicare details
- Update your method of payment
- Change direct credit details for claim benefits
- Update membership details

9. RECOVERY OF BENEFITS

Territory Health Fund has the right to recover benefits paid for services which the Member is not entitled to claim for, as per our Fund Rules. These costs can be recovered from contributions paid in advance.

10. COMPENSATION

If a Member has an accident or is injured (e.g. in a motor vehicle accident, or as a result of their employment) they may be ineligible for any benefits from Territory Health Fund for any treatment relating to that accident or injury. If a Member has received or might have the right to receive compensation or damages from a third party, these medical costs are not payable by Territory Health Fund. This is irrespective of whether the Member pursues a claim or not. If such costs are initially paid by Territory Health Fund, the liability of the Member to repay shall apply regardless of whether the Member continues to be a Member of Territory Health Fund.